



## **Golf Lesson Policies– MD Golf Instruction**

### **Cancellations & No Shows**

- There is a 24-hour notice for all cancellations.
- If less than a 24-hour notice is given and I can't fill the time slot, you will be charged, either taken from your series or as a separate charge.
- Health Emergencies are always an acceptable reason for late cancellations or no shows and will not result in a loss / charge of a lesson.
- Business emergency, i.e. last minute meeting or schedule change, and I am unable to fill the time, then you will be responsible for payment of that appointment.
- If you simply miss an appointment due to confusion about the date or time, you are responsible for payment of that appointment.

### **Rain**

Living in sunny Southern California in the rare occasion we experience rain, I will call you the day of your lesson to inform you whether or not we will be having our lesson. Since we have so many beautiful days in California I will not force anyone to take a lesson in rainy conditions if they rather not.

### **Gift Certificates**

- Do not expire.
- Are transferable to another person deemed by recipient.
- Are NOT refundable for cash.